



Case study

# Scottish University





## Background:

Founded to serve the north-east of Scotland, this esteemed university has grown into a globally recognised institution. Their commitment to balancing regional needs with a global perspective remains as strong today as it was centuries ago.

## Challenge:

### The Impending End of Windows 10 Support:

With the impending end-of-life for Windows 10 on October 14, 2025, the university sought expert guidance to navigate the transition to Windows 11. The complexity of their IT environment and the need for minimal disruption to teaching and research activities demanded a strategic and comprehensive approach.





# Solution:

## XMA's Comprehensive Approach

XMA partnered with the university to ensure an efficient Windows 11 migration. The approach was multifaceted:





## Outcomes:

Thanks to XMA's expertise, the university is well-prepared for the transition to Windows 11. The comprehensive assessment and strategic recommendations will enable them to upgrade their IT environment efficiently, ensuring their staff and students have access to the latest technology while minimising disruption. Key Benefits:



### Smooth Transition:

The university can confidently migrate to Windows 11, knowing that potential compatibility issues have been identified and addressed in advance.



### Modern Management:

XMA's recommendations empower the university to adopt modern management practices with Microsoft Intune, enhancing security and simplifying IT administration.



### Minimal Disruption:

The carefully crafted deployment plan and Windows servicing strategy ensures the upgrade process is as seamless as possible, allowing the university to focus on its core mission of teaching and research.



### Future-Ready IT:

By partnering with XMA, the university has taken a proactive approach to IT modernisation, ensuring they are well-equipped to support the evolving needs of their staff and students.



*XMA has been an invaluable partner in our transition to Windows 11. Their thorough assessment and strategic planning have given us the confidence to move forward without concerns about compatibility or disruption. Thanks to their expertise, advice & support we are well-prepared to embrace modern IT management practices while ensuring our teaching and research activities continue smoothly.*

Ian Rowley, Desktop Services Manager, University of Aberdeen



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# Why XMA?



## Homegrown

We are a private, family run UK-based business.



## Award-winning

We are a national award-winning IT reseller.



## Public sector approved

We hold status on 25+ procurement frameworks.

[VIEW OUR FRAMEWORKS](#)



## Right-sized

We can provide and tailor service solutions for any size project, while maintaining a personal experience for every customer.



## Established

We have served thousands of customers over 35+ years in business.



## Partner accredited

We have an unrivalled partner accreditation portfolio that means customers have access to best-in-class solutions, always.

With XMA's outcomes-focused philosophy we can make sure that every solution you implement is in alignment with your organisation's goals, and that you have the support you need at every stage of the process.

## Book your Windows 11 Readiness Assessment now

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